

## **Terms of Business**

### **Plants Grown to Specific Order**

Where necessary, a Confirmation of Order will be sent to customers placing advanced orders for specific varieties/crops; confirming goods ordered and the date of delivery required. Once confirmation has been received for such order(s) by the customer, cancellation will not be entertained except by mutual agreement. Crops are timed to be ready for delivery, assuming reasonable growing conditions, on the date required by the customer, and we accept no responsibility for the condition of any order should the customer delay delivery/collection, beyond a reasonable time from the date agreed on the order confirmation.

Plants entailing higher costs will be priced accordingly.

We reserve the right to substitute when a variety is sold out or unavailable, unless instructed to the contrary.

Goods pass to buyer's sole risk on delivery/collection. Any complaints regarding quality or quantities must be reported to us within 3 days of receipt or collection of the order.

All our stock is carefully labelled and selected. It is also treated to ensure good quality, healthy plants; but we give no warranty, expressed or implied, and we accept no responsibility for loss of crop due to any cause.

All stock is ministry inspected and lines are cleared for export to any country. Any costs incurred in obtaining a Phytosanitary Certificate will be passed on with the order

This price list cancels all previous issues.

### **Delivery & Collection of Goods**

Customers are welcome to collect orders directly from the nursery.

Due to the increasing costs of transportation, all orders less than £400 and/or more than 10 miles from the nursery will be subject to a small delivery charge. Please contact us for confirmation of delivery charges in your area.

### **Payment**

Payment terms are strictly cash on delivery/collection for new customers, and 30 days from date of invoice thereafter unless agreed otherwise. New customers requiring credit facilities are requested to send two trade references.

Under the Farmers Flat Rate VAT, customers registered for VAT will be charged 4% on goods. Those not registered for VAT, or who are also operating Farmers Flat Rate will not be liable for any VAT.

**Farmers Flat Rate VAT Registration: 952 2134 44 0000.      UK Plant Passport: UK/EW 3869.**

**Cheques should be made payable to W.H.G. Mann & Son Ltd.**

<b>BACS Payments:</b>	<b>Account Name:</b>	<b>WHG Mann &amp; Son Ltd</b>
	<b>Account Number:</b>	<b>10766852</b>
	<b>Sort Code:</b>	<b>20-04-96</b>

Registered Company: 4755204